



Kate Fuller – Covid-19 Working Practice

Clients to have read understood and signed the pre-screening assessment prior to any treatment

Arriving for treatment

Upon arrival for treatment, a verbal check of any symptoms will be talked through before client enters the building.

The client must wait 2m from entrance to building or if driving must park in one of the designated parking spaces at the front of the building and wait in car to be collected by therapist.

Only the client and therapist can enter the building and must be wearing a face covering or mask.

Any children, friends or family must either wait in the car or wait outside 2m away from the building and away from any other persons entering or leaving the building.

Belongings and any accessories must be left in the car where possible (these are left at the owners risk and not the responsibility of Kate Fuller or Vitality).

PPE

Clients must wear their own face covering or mask throughout the entire treatment (even when lying face down) and until they have vacated the building.

The Therapist will be wearing facemask, visor and in some cases an apron.

Face coverings and masks are not to be removed until vacated the premises.

Clinic Cleanliness

Doors to be opened by therapist only and clients must follow therapist quietly through to treatment room, avoiding touching any door handles or surfaces unnecessarily.

Clients must wash their hands/sanitise thoroughly using the facilities in the treatment room as soon as they enter the room and before treatment begins.

It is advised clients come prepared with suitable clothing for treatments - for example shorts, loose clothing. There will be a sanitised plastic tub for any extra clothing if required.

Clients should avoid using toilet facilities where possible. If this isn't possible, please speak to the therapist.

All towels provided will be washed and changed before and after every client. Surfaces, door handles and couch will be cleaned and sanitised after each client and treatment room ventilated between each client.

Unfortunately the air conditioning will not be in use (as per government guidelines).

After treatment, client and therapist to wash hands/sanitise thoroughly.

Payment

Payments are to be made by bank transfer in advance of treatment. If this is not possible, card payments can be taken. NO cash payments will be accepted.

Leaving the treatment room

Clients and therapist must wash their hands/sanitise thoroughly using the facilities in the treatment room before leaving the premises.

Therapist to walk client safely back to their car or to building exit.

****IMPORTANT PLEASE READ****

Failure to adhere to these procedures may result in the termination of treatment immediately with no refund given.